SPEAR
homelessness to independence

VOLUNTEER ROLE DESCRIPTION – Fundraising Volunteer

LINE RESPONSIBILITY: Fundraising Team
EXPENSES: Out-of-pocket expenses are reimbursed.

LOCATION/S: We primarily have events in Richmond, Kingston, Wandsworth and Sutton Boroughs. However, we are asked for support in a wider geographical area.

ABOUT US

We are SPEAR, a charity dedicated to helping homeless people across five South West London boroughs to find secure accommodation and work towards a positive future. For almost 35 years, we've worked tirelessly to support homeless people to recover from their personal issues and break down the barriers that they face. We recognise that homelessness is much more than just a housing issue, so we provide a range of accommodation and support services to help people reach their full potential.

ROLE DESCRIPTION

SPEAR run various fundraising events through the year and are looking for volunteers to support these on an ad-hoc basis. Volunteers will be informed of upcoming events and have the option to volunteer at activities that suit their skills and availability.

Key activities include: Station Collection Days, Supporting community and corporate events that are raising funds for SPEAR, running stalls at fetes and events.

All roles are public facing and will involve interacting both with SPEAR supporters and those who are unaware of our work, This involves discussing SPEAR's work and highlighting how a donation can support people experiencing homelessness

ESTIMATED TIME COMMITMENT REQUIRED FOR THE ROLE

This is an ad-hoc role where times and hours will be detailed in volunteer requests. Activities can be weekends, weekdays and evenings. Station collections are carried out on weekdays between 7-9AM and 4.30-7PM. Volunteers will not be expected to participate in all activities that are offered.

RESPONSIBILITIES

- In this role, you will be supporting us with some or all of the following tasks:
- Be the public face of the charity
- Collect donations face to face
- Answer questions from members of the public
- Run stalls
- Assist with catering at functions
- Transporting fundraising equipment to and from events
- Any ad-hoc roles that are offered by the Fundraising Team

ESSENTIAL SKILLS, KNOWLEDGE AND EXPERIENCE

- Experience of working with the public desirable but not essential
- Have an understanding of the issues surrounding homelessness, rough sleeping, mental health challenges and substance addiction.
- Ability to engage comfortably in social situations
- Ability to drive desirable but not essential

WHAT'S IN IT FOR YOU?

- All out-of-pocket expenses, are reimbursed.
- All volunteers will receive an induction to volunteering and to their specific roles and projects.
- While volunteering at the project, volunteers have full liability insurance cover.
- There are appreciation events to recognise the important contribution that volunteers make.
- Personal & professional development through training, support and ongoing evaluation.
- SPEAR can provide a reference after 6 months of active continuous volunteering.
- Contribute to a project that really does make a difference to the lives of people experiencing homelessness.

VALUES

Working together We work alongside service users, partners, staff and volunteers to provide services that meet the needs of the people we help. Together we overcome challenges.

Aspirational We aim high, aspiring to achieve the very best outcomes for our clients. We see potential

aspire to the highest standards of professionalism.

Respectful We respect everyone, regardless of their background or circumstances. We view everyone as an individual with their own personal journey. We always listen to and value people's views.

Determined We work tirelessly to support people experiencing homelessness to recover from their personal issues. We break down the barriers people experiencing homelessness face.

Visionary We try new and innovative ways to provide long-term solutions and reduce the isolation of homelessness. We are always willing to take a new approach, learning from what works (and what doesn't) and use this to guide our work.